Managing Change, People & Processes



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this course:

Objectives: Managing change successfully is an essential management skill in today's fast-

paced business world. However, many people feel threatened by changes at work and not all managers plan or implement change programmes with finesse. Change needs to be managed in a planned, intelligent and sensitive way by managers. They must be able to explain convincingly what is needed and why, and manage change successfully so that they, their staff and their organisations

can move their business forward with minimum disruption.

Who Should Attend Managers and senior Managers who lead the introduction of organisational

change or who have the responsibility of implementing strategic change

Duration: Two days

Additional Information Course content can be tailored to the clients specific needs

Course Contents

- Understanding the change and the need for change
- · Forces for and against change
- Styles of managing change
- · Leading and managing effective change
- Effectively communicating change
- Overcoming barriers to change
- Change as a continual process
- Developing your skills and competencies in change management

Personal action plan